



READYMADE FRAMES & MIRRORS

nielsen



# WELCOME TO NIELSEN

nielsen have a proud history driven by the highest standards in product design and production quality.

With our own manufacturing facility in Germany and extensive international sourcing relations, we work with leading designers to deliver an extensive collection of unique innovative products to contract framers, e-commerce, independent stores and national high street retailers across the UK.



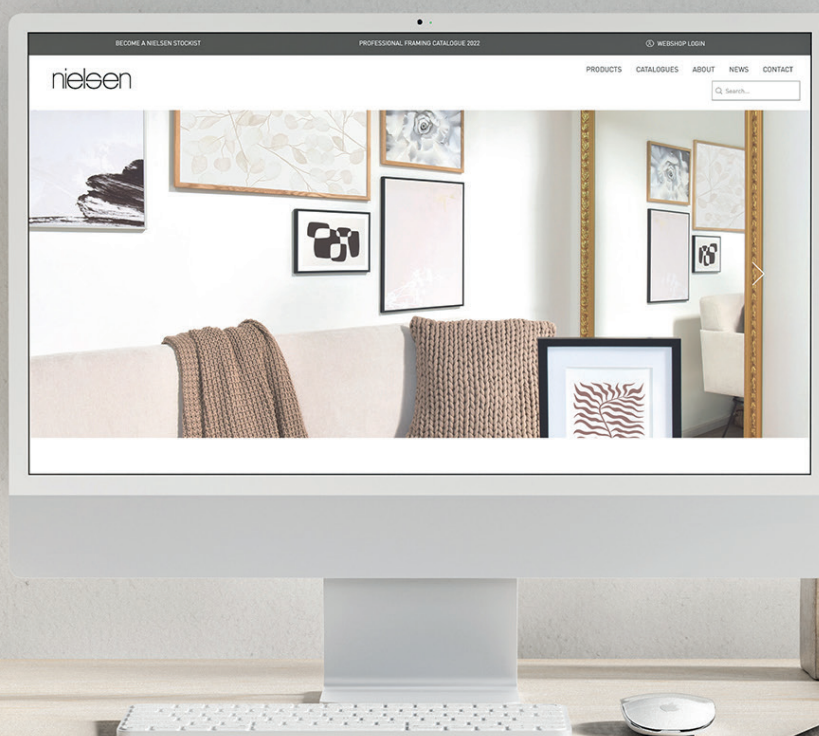
## Design and Innovation

Our mission is to deliver inspiring, design led, quality products that are aligned to current interior trends - and more than ever foster long-term partnerships with our customers and manufacturers. Our creative designers are constantly exploring new product development and looking at ways to introduce innovative products, that combine both functionality with design-led aesthetics.

## Quality

Many of our products are manufactured in our factory in Germany. "Made in Germany" is not just a slogan or motto - it is a commitment to quality. We have a responsibility to supply high-quality products, with a high level of service, manufactured under the best possible working conditions. nielsen operate under the DIN EN ISO 90001 ensuring high quality products can be guaranteed.

Material, design and technique alone are not a guarantee for quality. It's the team of people working at nielsen that makes all the difference, delivering our unique quality standard and the unparalleled service in the industry, for now and for the future.



## Ready to ship

Browse our growing range of stocked products that can be dispatched direct to store, or direct to the consumer using our Dropship service, in ecommerce ready-to-ship packaging.

## One stop platform

All products on our platform are carefully curated to give you the best selection of on-trend homeware, from picture frames and wall art, to mounts and mirrors. We offer a one stop platform for product sourcing through to direct to customer delivery.

## Customer care

We have partnered with a leading provider of logistical solutions to ensure all goods are handled effectively and efficiently, and with an award-winning Customer Service Centre on hand, we have everything covered.

## Order Online

[nielsendesign.co.uk](https://nielsendesign.co.uk)

Visit the nielsen trade shop via our website, [nielsendesign.co.uk](https://nielsendesign.co.uk). Log in to your account or register as a new customer.

### Save on delivery

By placing your order through our webshop, you also benefit from a lower minimum carriage paid order value of £175.

### Check stock levels

It's quick and easy to check the quantity of items we have in stock before you place your order, simply type the product code in the search bar.

### Easy payment

You will be able to pay for your order straight away via Sage pay, or alternatively, if you hold a credit account with us you can place your order onto account with your normal trading terms.

If you need help accessing the webshop, please contact [accounts@nielsendesign.co.uk](mailto:accounts@nielsendesign.co.uk).

**Designed to make doing business with us easier.**





## Contents

### Readymade Frames

#### Aluminium

Alpha 10

C212

Classic 13

**NEW** Accent 14

Gallery Junior 16

#### **NEW** LP Vinyl Frames

Aluminium 17

Wood 17

#### Wood

Quadrum 19

**NEW** Skava 20

Apollon 22

Essential 23

**NEW** Scandic 24

#### **NEW** Pre-cut Mounts

nielsen Conservation 28

### Mirrors

#### Aluminium

Alpha 32

Star 35

#### Wood

Oslo 36

Luna 38

Mauro 39

#### Plastic

Florentina 41

**Terms and Conditions** 43







C2 soft silver



# Readymade Frames

---

Design and quality in Aluminium and Wood, featuring the market leading Alpha and Quadrum collections.

Customer specials can also be produced, in custom sizing and with different glazing options such as styrene or acrylic, subject to minimum order quantities.

Please contact the sales office or your sales manager to discuss your special readymade requirements.

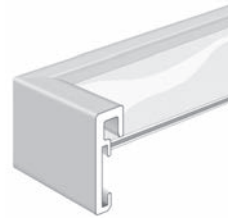
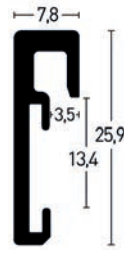


The mark of  
responsible forestry

# Alpha Aluminium



- Anodised or veneered surfaces
- Float glass
- MDF backing board with nielsen torsion springs and sawtooth hanger



Silver Polished



Jet Black Polished



Dark Grey Polished



Matt Black



Brushed Amber



Oak\*



White Oak\*



Black Oak\*



Wenge\*

\* Real wood veneer



Frame size	10x15cm**	13x18cm**	18x24cm**	24x30cm	30x30cm	30x40cm
Silver Polished	R1611003	R1632003	R1634003	R1622003	R1633003	R1630003
Jet Black Polished	R1611016	R1632016	R1634016	R1622016	R1633016	R1630016
Dark Grey Polished	R1611020	R1632020	R1634020	R1622020	R1633020	R1630020
Matt Black	R1611250	R1632250	R1634250	R1622250	R1633250	R1630250
Brushed Amber	R1611221	R1632221	R1634221	R1622221	R1633221	R1630221
Oak	R1611514	R1632514	R1634514	R1622514	R1633514	R1630514
White Oak	R1611525	R1632525	R1634525	R1622525	R1633525	R1630525
Black Oak	R1611526	R1632526	R1634526	R1622526	R1633526	R1630526
Wenge	R1611515	R1632515	R1634515	R1622515	R1633515	R1630515

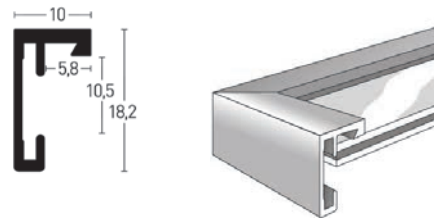
Frame size	40x40cm	40x50cm	50x70cm	60x80cm	70x100cm
Silver Polished	R1644003	R1640003	R1652003	R1662003	R1671003
Jet Black Polished	R1644016	R1640016	R1652016	R1662016	R1671016
Dark Grey Polished	R1644020	R1640020	R1652020	R1662020	R1671020
Matt Black	R1644250	R1640250	R1652250	R1662250	R1671250
Brushed Amber	R1644221	R1640221	R1652221	R1662221	R1671521
Oak	R1644514	R1640514	R1652514	R1662514	R1671514
White Oak	R1644525	R1640525	R1652525	R1662525	R1671525
Black Oak	R1644526	R1640526	R1652526	R1662526	R1671526
Wenge	R1644515	R1640515	R1652515	R1662515	-

Frame size	A4	A3	A2	A1
Silver Polished	R1621003	R1624003	R1641003	R1656003
Jet Black Polished	R1621016	R1624016	R1641016	R1656016
Dark Grey Polished	R1621020	R1624020	R1641020	R1656020
Matt Black	R1621250	R1624250	R1641250	R1656250
Brushed Amber	R1621221	R1624221	R1641221	R1656221
Oak	R1621514	R1624514	R1641514	R1656514
White Oak	R1621525	R1624525	R1641525	R1656525
Black Oak	R1621526	R1624526	R1641526	R1656526
Wenge	R1621515	R1624515	R1641515	-

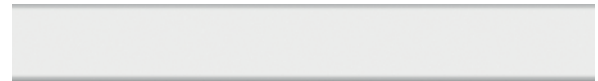
\*\* Table top frames with easel back



## C2 Aluminium



Soft Black



White Polished



Soft Silver



Soft Gold

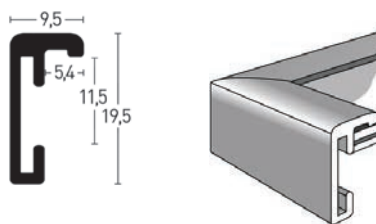
- Brushed finish
- Float glass
- MDF backing board with nielsen torsion springs
- FSC® certified
- Acrylic available as a customer special

Frame size	24x30cm	30x30cm	30x40cm	40x50cm	50x50cm	50x70cm	60x80cm
Soft Black	R62253	R63353	R63053	R64053	R65553	R65253	R66253
White Polished	R62256	R63356	R63056	R64056	R65556	R65256	R66256
Soft Silver	R62264	R63364	R63064	R64064	R65564	R65264	R66264
Soft Gold	R62265	R63365	R63065	R64065	R65565	R65265	R66265

Frame size	70x100cm	A4	A3	A2	A1
Soft Black	R67153	R62153	R62353	R64153	R65653
White Polished	R67156	R62156	R62356	R64156	R65656
Soft Silver	R67164	R62164	R62364	R64164	R65664
Soft Gold	R67165	R62165	R62365	R64165	R65665

### CUSTOMER SPECIAL READYMADES

Many nielsen Readymade frames are available to order in additional size and finish options. Customer specials are subject to minimum order quantities. Please contact your sales manager to discuss your requirements.



Gold Polished



Silver Polished



Jet Black Polished

- Rounded profile with polished finish
- Float glass
- MDF backing board with nielsen torsion springs and sawtooth hanger

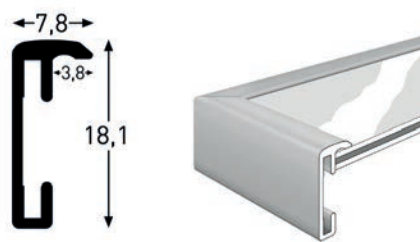
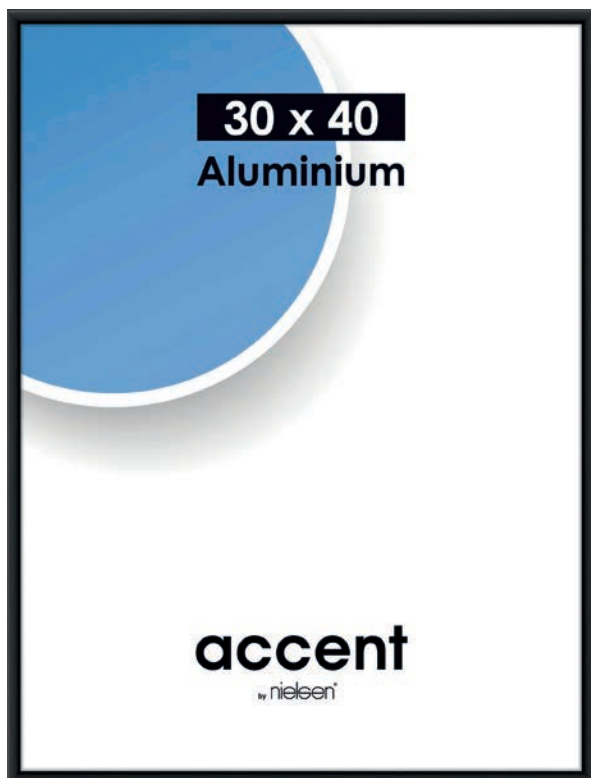
Frame size	20x25cm	28x35cm	30x30cm	30x40cm	40x40cm	40x50cm	50x50cm
Gold Polished	R32501	R32301	R33301	R33001	R34401	R34001	R35501
Silver Polished	R32503	R32303	R33303	R33003	R34403	R34003	R35503
Jet Black Polished	R32516	R32316	R33316	R33016	R34416	R34016	R35516

Frame size	50x70cm	60x80cm	70x100cm	A4	A3	A2	A1
Gold Polished	R35201	R36201	R37101	R32101	R32401	R34101	R35601
Silver Polished	R35203	R36203	R37103	R32103	R32403	R34103	R35603
Jet Black Polished	R35216	R36216	R37116	R32116	R32416	R34116	R35616

## CUSTOMER SPECIAL READYMADES

Many nielsen Readymade frames are available to order in additional size and finish options. Customer specials are subject to minimum order quantities. Please contact your sales manager to discuss your requirements.

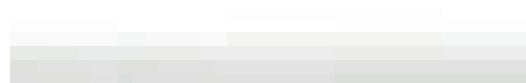
# Accent Aluminium



Frosted Black



Frosted Silver



Gloss White

- Slim, modern profile
- FSC® certified
- Float glass, with the option of 1.2mm polystyrol in some A sizes
- MDF backing board with torsion springs and sawtooth hanger

Frame size	10x15cm*	13x18cm*	15x20cm*	18x24cm*	24x30cm	30x30cm	30x40cm
Frosted Black	51226	53226	51326	53426	52226	54126	52426
Frosted Silver	51224	53224	51324	53424	52224	54124	52424
Gloss White	51239	51339	51339	53439	52239	54139	52439

Frame size	40x50cm	50x50cm	50x70cm	60x80cm	70x100cm	70x100cm Plexi
Frosted Black	52526	54326	52726	52826	52926	502606
Frosted Silver	52524	54324	52724	52824	52924	-
Gloss White	52539	54339	52739	52839	52939	-

Frame size	A4	A4 Plexi	A3	A3 Plexi	A2	A2 Plexi	A1	A1 Plexi	A0 Plexi
Frosted Black	52126	502601	59749	502604	59846	59964	59847	59965	568054
Frosted Silver	52124	-	59748	-	59849	-	-	-	-
Gloss White	52139	-	59719	-	568003	-	-	-	-

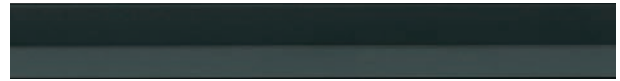
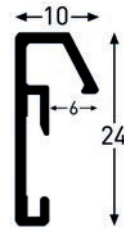
\* Table top frames with easel back

## CUSTOMER SPECIAL READYMADES

Many nielsen Readymade frames are available to order in additional size and finish options. Customer specials are subject to minimum order quantities. Please contact your sales manager to discuss your requirements.



# Gallery Junior Aluminium



Matt Black



Frame size	20x60cm	25x60cm
Aperture Size	3Ap 4" x 6"	4Ap 6" x 4"
Matt Black	R560521	R560621

- To display 4"x 6" photographs
- Float glass
- 1.3mm thick white mount
- MDF backing board with nielsen torsion springs and sawtooth hanger

## CUSTOMER SPECIAL READYMADES

Many nielsen Readymade frames are available to order in additional size and finish options. Customer specials are subject to minimum order quantities. Please contact your sales manager to discuss your requirements.

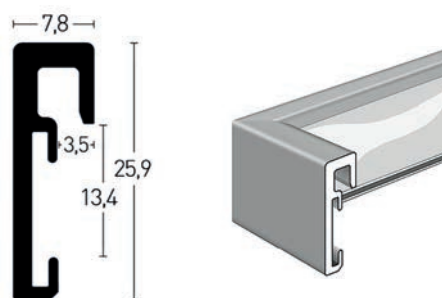


## LP Vinyl Frames

Designed specifically to display 12" x 12" LP vinyl records, the nielsen LP frames are available in our bestselling aluminium and wood profiles, Alpha and Quadrum.

- FSC® Certified
- Plexi front pane
- Frame LP vinyl records with or without its cover
- The profile depth of the aluminium frame is suitable for framing double LPs

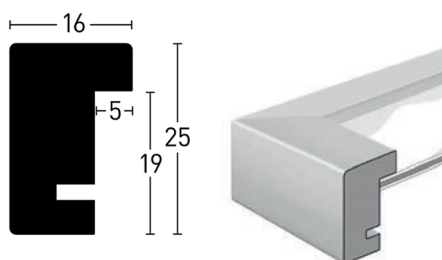
### Alpha Aluminium



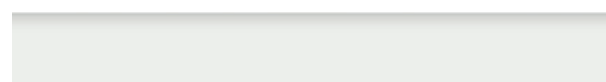
Matt Black

<b>Frame size</b>	<b>31.4x31.6cm Plexi</b>
Matt Black	1637250

### Quadrum Wood



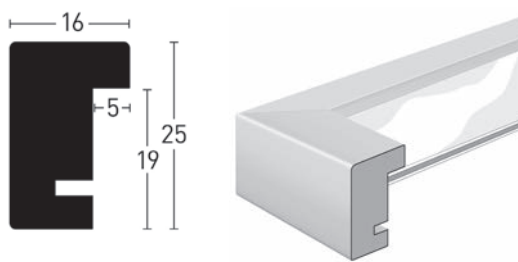
Matt Black



Matt White

<b>Frame size</b>	<b>31.4x31.6cm Plexi</b>
Matt Black	6536001
Matt White	6536002





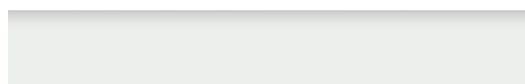
Black



Oak



Grey



Matt White



Blue



Black Veneered



White Veneered

- FSC® certified
- Float glass
- Veneered surface option
- Large fold depth allows the use of double mountboard
- MDF backing board with nielsen torsion springs and sawtooth hanger.

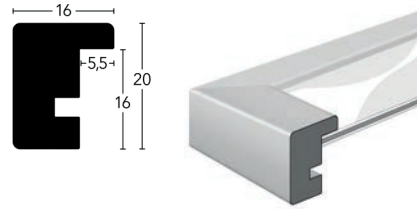
**PLEASE NOTE:**

Quadrum profile also available in length and chop.

Frame size	24x30cm	30x30cm	30x40cm	40x40cm	40x50cm	50x50cm
Black	RW6522001	RW6533001	RW6530001	RW6544001	RW6540001	RW6555001
Oak	RW6522003	RW6533003	RW6530003	RW6544003	RW6540003	RW6555003
Grey	RW6522014	RW6533014	RW6530014	RW6544014	RW6540014	-
Matt White	RW6522021	RW6533021	RW6530021	RW6544021	RW6540021	RW6555021
Blue	RW6522012	RW6533012	RW6530012	RW6544012	RW6540012	-
Black Veneered	RW6522016	RW6533016	RW6530016	RW6544016	RW6540016	-
White Veneered	RW6522015	RW6533015	RW6530015	RW6544015	RW6540015	-

Frame size	50x70cm	60x80cm	A4	A3	A2	A1
Black	RW6552001	RW6562001	RW6521001	RW6524001	RW6541001	RW6556001
Oak	RW6552003	RW6562003	RW6521003	RW6524003	RW6541003	RW6556003
Grey	RW6552014	RW6562014	RW6521014	RW6524014	RW6541014	RW6556014
Matt White	RW6552021	RW6562021	RW6521021	RW6524021	RW6541021	RW6556021
Blue	RW6552012	RW6562012	RW6521012	RW6524012	-	-
Black Veneered	RW6552016	RW6562016	RW6521016	RW6524016	RW6541016	-
White Veneered	RW6552015	RW6562015	RW6521015	RW6524015	RW6541015	-

# Skava Wood



Black



White



Oak

- Scandinavian style
- FSC® certified
- 1.4 mm thick white mount included
- Useable in 2 formats
- MDF backing board with torsion springs and sawtooth hanger

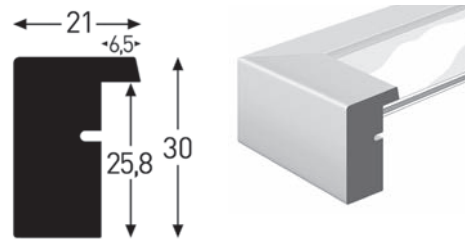
Frame size	5"x7"*	30x40cm	40x50cm	50x70cm	60x80cm
Aperture Size	3.5" x 5"	A4	30x40cm	40x60cm	50x70cm
Black	6332100	6330100	6340100	6352100	6362100
White	6332101	6330101	6340101	6352101	6362101
Oak	6332102	6330102	6340102	6352102	6362102

Frame size	A4	A3	A2	A1
Aperture Size	6" x 8"	A4	A3	A2
Black	6321100	6324100	6341100	6356100
White	6321101	6324101	6341101	6356101
Oak	6321102	6324102	6341102	6356102

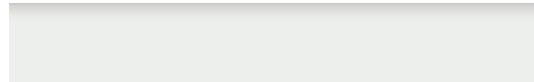
\* Table top frames with easel back



# Apollon Wood



Black



White



Wenge

- Smooth matt finish
- FSC® certified
- Float glass
- MDF backing board with torsion springs and sawtooth hanger

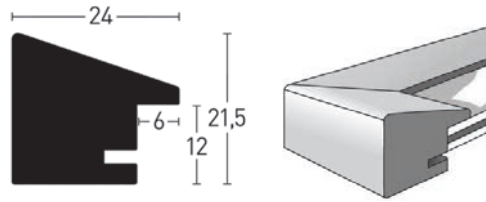
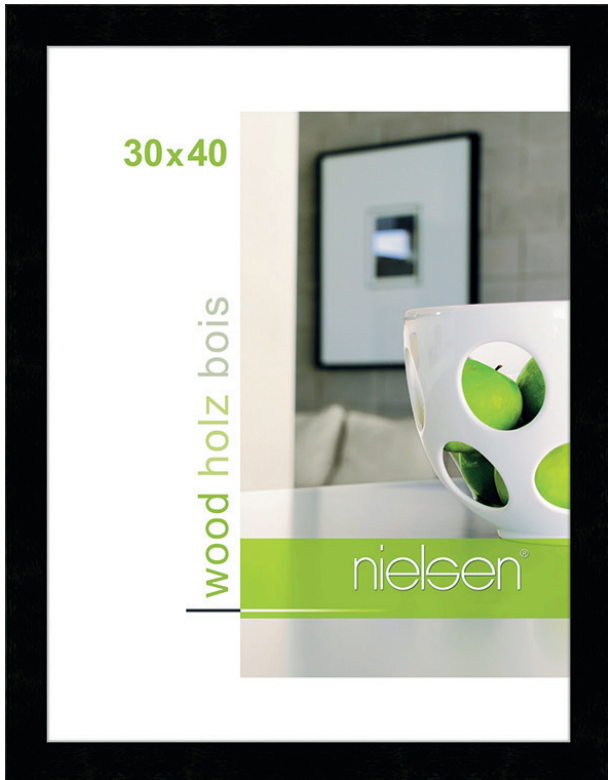
Frame Size	5"x7"*	7"x9"*	8"x10"*	12"x16"*
Aperture Size	4"x6"	5"x7"	6"x8"	10"x12"
Black	RW8988001	RW8988041	RW8988074	RW8988813
White	RW8988002	RW8988042	RW8988075	RW8988815
Wenge	RW8988004	RW8988044	-	-

Frame Size	20x20cm*	24x30cm	30x40cm	40x40cm
Aperture Size	14x14cm	18x24cm	A4	20x20cm
Black	RW8988051	RW8988006	RW8988016	RW8988816
White	RW8988052	RW8988007	RW8988017	RW8988817
Wenge	-	RW8988009	RW8988019	-

Frame Size	40x50cm	50x50cm	50x70cm	60x80cm
Aperture Size	24x30cm	30x30cm	40x50cm	50x70cm
Black	RW8988021	RW8988053	RW8988031	RW8988036
White	RW8988022	RW8988054	RW8988032	RW8988037
Wenge	RW8988024	-	RW8988034	RW8988039

Frame Size	A4	A3	A2	A1
Aperture Size	15x20cm	A4	A3	A2
Black	RW8988046	RW8988057	RW8988058	RW8988059
White	RW8988047	RW8988076	RW8988077	RW8988078
Wenge	RW8988049	-	-	-

\* Table top frames with easel back



Black



White

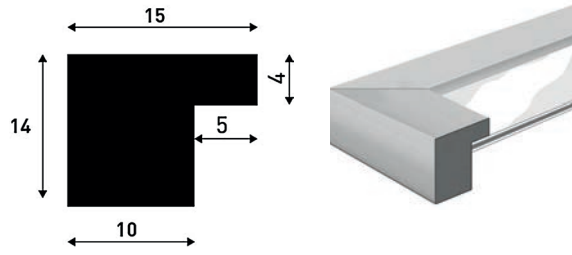
- Sloping profile
- Float glass
- MDF backing board with torsion springs and sawtooth hanger

Frame Size	24x30cm	30x30cm	30x40cm	40x40cm	40x50cm	50x70cm	60x80cm
Black	RW4822004	RW4833004	RW4830004	RW4844004	RW4840004	RW4852004	RW4862004
White	RW4822005	RW4833005	RW4830005	RW4844005	RW4840005	RW4852005	RW4862005

Frame Size	A4	A3	A2
Black	RW4821004	RW4819004	RW4841004
White	RW4821005	RW4819005	RW4841005



# Scandic Wood



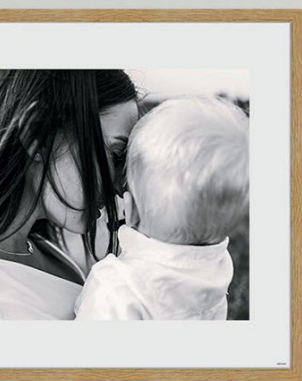
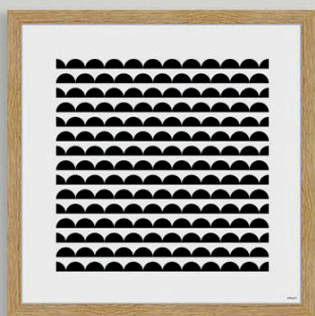
Oak

- Solid Oak
- Minimalist, Scandinavian look
- MDF backing board with metal tabs and sawtooth hanger

Frame Size	24x30cm	30x30cm	30x40cm	40x40cm	40x50cm	50x70cm	60x80cm
Oak	6722006	6733006	6730006	6744006	6740006	6752006	6762006

Frame Size	A4	A3	A2	A1
Oak	6721006	6724006	6741006	6756006







# Pre-cut Mounts

## nielsen Conservation

---

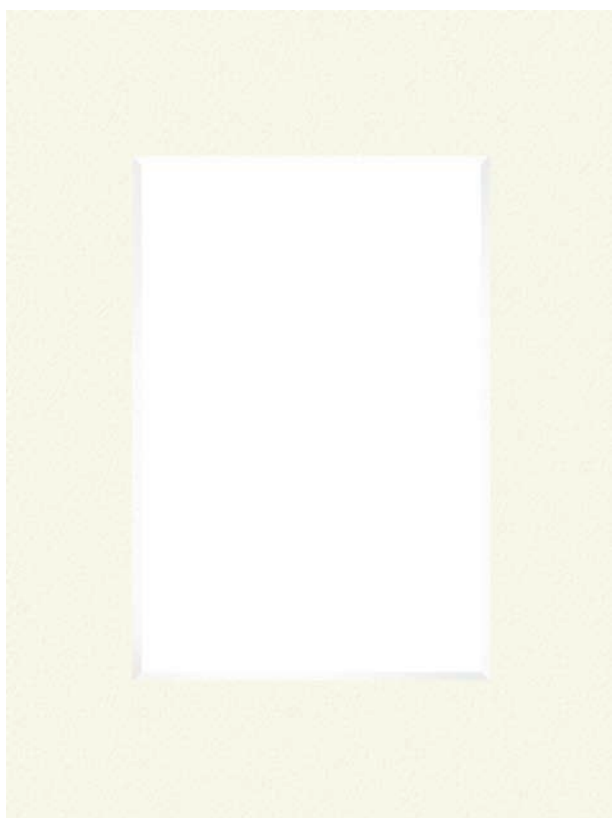
High quality conservation grade mounts, offering genuine preservation benefits, designed to fit into a range of standard readymade frame sizes.

Produced from nielsen Conservation Mountboard 1.5mm, these pre-cut mounts offer high preservation, convenience, and useful size options and, when used with a readymade frame, a 'custom quality' professional look to any image.

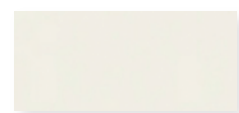
Available in 11 formats and our 4 most popular colours, Pure White, Ivory White, Graphite Grey and Black with black core.



The mark of  
responsible forestry



Pure White  
Smooth



Ivory White  
Smooth



Graphite Grey  
Textured



Black: Black Core  
Smooth

**PLEASE NOTE:**

Available in a standard thickness of 1.5 mm.  
Mount size up to 30x40cm will be available as a pack of 5.  
Mount size 40x50cm and above will be single.

- FSC Certified
- 100% alpha cellulose buffered with 3% calcium carbonate
- Ageing resistant according to DIN EN ISO 9706
- pH neutral (acid-free) - lignin-free
- The surface papers are dyed with pigments - colour fastness
- 45° bevel cut edge achieves an optical depth
- Core material made of MSK natural, dyed core remains permanently white or black

**Thickness 1.5mm: 5 pack**

Mount Size	18x24cm (7x9")	21x29.7cm (A4)	24x30cm	29.7x42cm (A3)	30x40cm
Aperture size	10x15cm (4x6")	13x18cm (5x7")	15x20cm	21x29.7cm (A4)	20.5x29.5cm (A4)
Pure white light white smooth	595015-5	595029-5	595043-5	595057-5	595071-5
Ivory white smooth	595019-5	595033-5	595047-5	595061-5	595075-5
Graphite grey textured	595025-5	595039-5	595053-5	595067-5	595081-5
Black with black core smooth	595027-5	595041-5	595055-5	595069-5	595083-5

**Thickness 1.5mm: Single - 1 pack**

Mount size	40x50cm	42x59.4cm (A2)	50x70cm	59.4x84.1cm (A1)	60x80cm
Aperture size	30x40cm	29.7x42cm (A3)	40x60cm	42x59.4cm (A2)	40x60cm
Pure white light white smooth	595085	595099	595113	595127	595141
Ivory white smooth	595089	595103	595117	595131	595145
Graphite grey textured	595095	595109	595123	595137	595151
Black with black core smooth	595097	595111	595125	595139	595153





# Mirrors

---

The nielsen HOME mirror range consists of three rectangular formats and a standing mirror, available in aluminium, wood and plastic. The narrow profiles of these impeccably crafted German-made mirrors are timeless and minimalistic, fitting perfectly into any living space.

# Alpha Aluminium



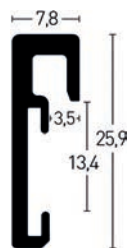
50x70cm



50x150cm



70x170cm

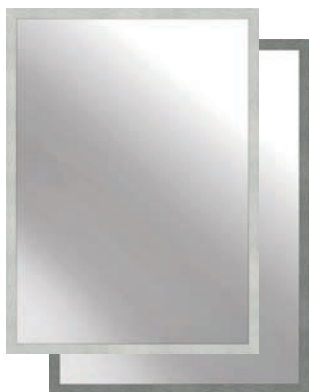


Frame size	50x70cm	50x150cm	70x170cm
Silver	1698100	1698101	1698102
Black Oak	1698103	1698104	1698105
Matt Black	1698109	1698110	1698111









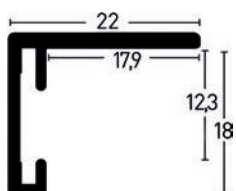
50x70cm



50x150cm



70x170cm



Silver

Grey



Frame size	50x70cm	50x150cm	70x170cm
Silver	399200	399201	399202
Grey	399203	399204	399205

# Oslo Wood



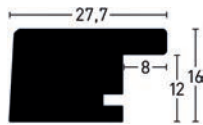
50x70cm



50x150cm



70x170cm



White

Silver



Easel Mirror  
White



Easel Mirror  
Silver

Frame size	50x70cm	50x150cm	70x170cm	Easel Mirror 40x160cm
White	1447010	1447011	1447012	299001
Silver	1447013	1447014	1447015	299002

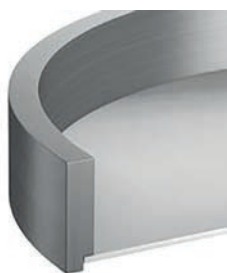


# Luna Wood



<b>Product code</b>	567109
<b>Colour</b>	Natural
<b>Diameter</b>	40cm
<b>Profile size (wxh)</b>	10 x 50mm



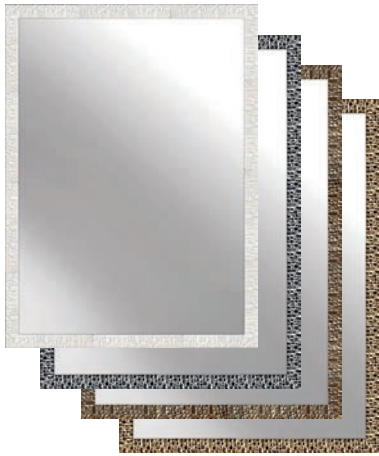


<b>Product code</b>	567110
<b>Colour</b>	Natural
<b>Diameter</b>	40cm
<b>Profile size (wxh)</b>	10 x 50mm









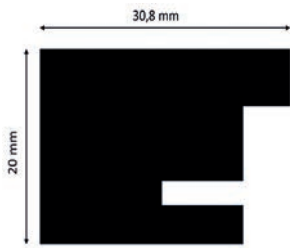
50x70cm



50x150cm



70x170cm



Silver

Gold

White

Bronze

Frame size	50x70cm	50x150cm	70x170cm
White	3199007	3199008	3199009
Silver	3199010	3199011	3199012
Bronze	3199013	3199014	3199015
Gold	3199016	3199017	3199018





# Nielsen Design Limited Terms and Conditions

## General

Unless otherwise agreed in writing the following terms and conditions shall govern the sale of goods by Nielsen Design Limited ("The Company") to the exclusion of any other terms and conditions.

## Carriage Charges - UK Mainland (inc. Scottish Highlands)

Online orders with a nett value over £175 and phone or email orders with a nett value over £225 are delivered carriage-free to UK mainland destinations (inc. Scottish Highlands) on a 2 working-day delivery service. For all orders below the stated minimum nett order value, carriage is charged at £13.95 for 2 working-day delivery (UK mainland inc. Scottish Highlands).

Customers can upgrade to a next working-day delivery option for an additional charge of £8.95 on orders placed before 12 noon, Monday-Thursday (11am on Friday).

Certain parts of the UK mainland and offshore delivery destinations can attract delivery surcharges in addition to the regular carriage charge.

## Chop Service

All chop service orders of five frames or more (same frames or mixed) are delivered carriage-free to UK mainland destinations (inc. Scottish Highlands) on a 2 working-day delivery service.

For orders of less than 5 frames, carriage to UK mainland destinations (inc. Scottish Highlands) is charged at £8.00 on a 2 working-day delivery service.

Customers can upgrade to a next working-day delivery option for an additional £8.95 on orders placed before 12 noon, Monday-Thursday (11am on Friday).

Orders of 30 or more chop frames are subject to lead time confirmation at the point of order.

All chop frame orders are subject to a £1.00 wrapping charge per frame.

## Timed Delivery Options

UK mainland orders can be delivered on timed services for an additional charge by request, subject to availability. These delivery options apply to orders placed before 12 noon, Monday-Thursday, (11am on Friday).

Next day delivery: up to £8.95

Pre 13:00: extra £20.00

Pre 10:30: extra £25.00

Saturday pre 13:00: extra £30.00

## London Van and Glass Deliveries

All Nielsen van and glass deliveries are subject to the same minimum nett order value charges detailed in the Carriage and Chop service sections, in addition to the standard £5.00 charge that applies to all Nielsen van deliveries.

## Offshore Deliveries and Carriage Charges

Carriage-free is available on non-mainland orders under 20kg gross weight on a 3-5 working day delivery service with the following minimum order value:

	Online	Phone, email or fax
Scottish Islands, Northern Ireland, Eire	£250	£300

## Channel Islands, Isle of Man & Isle of Wight

For orders over 20kg or below the minimum order value, please contact customer service, who will provide a quote based on your location and the gross weight of the order.

## Mountboard Minimum Quantities

To minimise the risk of damage the minimum order for mountboard is 5 sheets mixed. No backorders for mountboard will be held for quantities below 5 sheets.

## VAT

Prices shown exclude VAT which shall be charged at the current rate on goods and carriage.

## Payment

Any Customer with a pre-agreed credit account shall make payment to the Company, 30 days from the date of invoice. The time for payment shall be

of the essence of the contract. Where payment by the Customer in respect of any invoice is outstanding the Company reserves the right, without any prejudice to any other right of action which it may have, at its option to suspend deliveries under any contract made with the Customer and/or cancel any such contract made with the Customer. Interest is charged daily at a rate of 2% per month on the overdue amount.

## Orders

All orders must clearly state the exact description and quantity of goods ordered by the Customer. The Customer cannot cancel an order once placed and no returns will be accepted save by mutual agreement and then only on terms which will fully indemnify the Company.

## Prices

The prices stated on the Company's price list are the current Trade prices and are subject to revision without notice to the Customer. The price to be paid for the goods shall be based upon the prices in the price list current on the date upon which the goods were despatched. The prices stated in the price lists do not include VAT or delivery charges, which the Company will add where appropriate. Invoice or price queries need to be raised within seven days from the date of invoice otherwise it is deemed to be accepted.

## Delivery

Any time or date for delivery named by the Company or Customer is an estimate only and the Company shall not be liable for the consequences of any delay in delivering an order nor shall any delay be a ground for cancellation of the order or any other contract by the Customer. Direct to Consumer deliveries will be charged at a minimum of £12.00.

## Instalments

Where the Customer orders goods for delivery by instalments each delivery shall constitute a separate contract and the Customer shall not be entitled to refuse to take delivery or refuse to pay for any instalments on the grounds that any previous instalment was defective or otherwise not in conformity with the contract.

## Title and Risk

**a)** The Company shall not be liable for any risk to the goods after they have been delivered to the Customer or the carrier of the goods. If requested by the Customer, the Customer at additional cost can arrange insurance on the goods in transit.

**b)** Title in the goods shall pass to the Customer on payment of the full amount of the relevant invoice and of any other outstanding invoice and until such time the Customer shall act as a fiduciary keeper of the goods on behalf of the Company, shall ensure that the goods are separately identifiable from goods supplied by other parties, and shall redeliver the goods to the Company should the Company so require.

## Defects

**a)** In respect of any defects in the goods no refund or replacement will be made unless the Customer notifies the Company in writing within 2 days of receipt of goods. The Customer shall return such goods to the Company for inspection. If any such goods supplied by the Company prove on inspection to be defective in material or workmanship the Company undertakes at its option to replace such goods or refund to the Customer the price thereof, but in no circumstances (except where limitation of liability is statutorily of no effect) will the Company's liability exceed the cost of replacement or the price paid by the Customer for the goods or include consequential loss damage or expense howsoever arising. This undertaking is given in place of and excludes all other warranties and conditions relating to quantity and description whatsoever whether statutory or otherwise.

**b)** Complaints by the Customer in respect of goods alleged to be defective shall not be grounds for the Customer to withhold payment of amounts due to the Company and shall not give any right or set-off against payments due from the Customer to the Company

## Suitability

The Customer shall determine the suitability of the goods in the light of his intended use and the Company makes no warranty in relation to the suitability of the goods for a particular use and any express or implied warranty or condition (statutory or otherwise) is excluded insofar as legally permissible.

# nielsen

**Nielsen Design Limited**

27-30 Tradewinds  
Diss Business Park  
Sandy Lane  
Diss  
Norfolk  
IP22 4GT

Sales: 01379 646 310  
Admin: 01379 646 320  
Fax: 01379 646 319  
Email: [info@nielsendesign.co.uk](mailto:info@nielsendesign.co.uk)

Online Ordering  
[www.nielsenonlineshop.co.uk](http://www.nielsenonlineshop.co.uk)

Visit our website  
[www.nielsendesign.co.uk](http://www.nielsendesign.co.uk)

